

Case Study on Credit Valley Hospital

Customer Needs

1. To link various facilities within the vast Credit Valley Hospital (CVH) to increase the patient care capability of caregivers, make network management faster and easier, and reduce overall costs.
2. The primary reason was to 'mobilize' clinical applications, and to eventually add guest coverage for patients and family members.
3. A flexible and secure wireless system that would enable seamless roaming for the nursing staff and consultants at the same time providing features like- reliability, security, mobility and scalability.

Pronto's Solution

- CVH follows the MSP (Managed Services Platform) business model provided by Pronto Networks
- Pronto uses a single PSC (Pronto's Service Controller) with multiple APs deployed around the hospital premises

- Pronto MSP offers features such as service & network provisioning, 24x7 network monitoring & management, 24x7 call center support, operator captive portals, web based reporting, training and account management.

Solution Benefits

1. Hospital staff can remain connected to their critical systems regardless of their location in a facility.
2. Provide caregivers and administrators with on-demand access to the information and systems they need to better serve their patients.
3. An increase both in the accuracy and efficiency of hospital operations, which has in turn led to patients that are more satisfied and better served.
4. Physicians at the brand-new hospital make their rounds toting wireless devices to check lab results, view X-rays, update charts, order prescriptions and send and receive e-mail.